

# Terms & Conditions

(Contact Form Use)

## 1. Introduction

This website is operated by **SABITHA SYSTEMS LIMITED**, registered in England & Wales. By submitting the contact form, you agree to these Terms & Conditions and our Privacy Policy.

## 2. Use of Contact Form

- The contact form is provided for inquiries about our IT development services (including SAS programming, Big Data engineering, AI/ML integration, cloud compliance, and healthcare IT solutions etc..).
- You agree to provide accurate information (name, email, phone, service interest, subject, description).
- Submitting the form does not create a contractual relationship or obligation for services.

## 3. Data Collection & Processing

- Personal data submitted will be processed in accordance with GDPR and the UK Data Protection Act 2018.
- Data is collected solely for responding to your inquiry and providing relevant service information.

## 4. Intellectual Property

All content on this site (text, graphics, logos, etc.) is the property of **SABITHA SYSTEMS LIMITED** and may not be copied or reused without permission.

## 5. Limitation of Liability

We are not liable for any indirect or consequential loss arising from the use of this website or form submission.

## 6. Governing Law

These Terms & Conditions are governed by the laws of England & Wales.

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## Privacy Policy (GDPR Compliant)

## **1. Data Controller**

SABITHA SYSTEMS LIMITED, Company number 09189912, 128 Carrington Lane, Manchester, Sale, England, M33 5WL, acts as the Data Controller for personal data collected via this website.

## **2. Data Collected**

We collect:

- Name
- Email address
- Phone number
- Service interest
- Subject & description of inquiry

## **3. Purpose of Processing**

- To respond to inquiries.
- To provide information about our IT development services.
- To maintain records for compliance and audit purposes.

## **4. Lawful Basis**

Processing is based on:

- **Consent** (you provide data voluntarily).
- **Legitimate interest** (responding to business inquiries).

## **5. Data Retention**

- Inquiry data is retained for up to 12 months unless a client relationship is established.
- Client data may be retained longer in line with contractual and regulatory obligations.

## **6. Data Sharing**

- We do not sell or share your data with third parties.
- Data may be shared with regulators or authorities if legally required.

## **7. International Transfers**

If data is transferred outside the UK/EU, safeguards such as Standard Contractual Clauses will be applied.

## **8. Your Rights**

Under GDPR, you have the right to:

- Access your data.
- Request correction of inaccurate data.
- Request deletion (“right to be forgotten”).
- Withdraw consent at any time.
- Lodge a complaint with the Information Commissioner’s Office (ICO).

## **9. Security Measures**

We use technical and organizational safeguards to protect personal data against unauthorized access, alteration, or disclosure.

## **10. Contact Information**

For privacy concerns or to exercise your rights:

 Email: [enquiries@sabithasystems.co.uk](mailto:enquiries@sabithasystems.co.uk)

 Phone: 0044-7950838426

 Address: 128 Carrington Lane - M33 5WL